



Bridge Networks, Your IT Solution Center

Information Technology is critical to every business, no matter how big or small. With the high cost of managing and maintaining a qualified technical staff, it pays to find a strong partner with quality service and technical expertise. Bridge Networks offers a wide variety of customized IT products, services, and solutions to our customers. From basic computer network support to advanced network security solutions, we have the products, experience, and certifications to back us up.

Our technicians are highly trained in many areas of Information Technology, including Virtual Private Networks (VPN), custom built Linux e-mail servers, firewalls, intrusion detection systems (IDS), all Microsoft products including Windows Server 2003, 2000, NT, XP, 98, 95, and all versions of Office just to name a few. In addition to having technical experience, we keep our technicians up to date with the latest training and certifications.

Bridge Networks has the know-how to take your network to the next level

Bridge Networks delivers total end-to-end network solutions that exceed client expectations. From the initial consultation to the day-to-day support required by businesses in the new digital economy. We are capable of handling any problems that may occur to your computer network and have supported networks with as many as 2000 users. Here's an overview of how our methodology works:

- Network Analysis - We start with a complete analysis of your network infrastructure and business needs
- Network Architecture - After collecting data, we document and diagram your network. This helps us recognize current and future failure points, bottlenecks, and other infrastructure problems. We can then determine the best solution to these problems.
- Implementation - Next, we procure the necessary equipment and assign experienced staff that is certified to work with the hardware and software that you rely on.
- Training - Once the infrastructure is in place, we rollout the technology with user training, documentation, and communication to ensure a successful migration within the enterprise.
- Ongoing Support - You can depend on us for day-to-day support to maintain existing and new technologies.

Bridge Networks helps you overcome your technical obstacles

All companies are faced with the challenge of keeping up with their technology needs while maintaining a budget. Whether you're looking for a complete IT replacement or just someone to supplement your current IT staff, we can help.

- 24-hour on call Bridge Networks Helpdesk Hotline – our qualified technicians are available during regular business hours (8am-7pm). Our After 7 Hotline is also available to handle emergency calls after regular business hours.
- Part-time and full-time support solutions are available for both short-term and long-term projects. We provide staffing solutions specific to your technical needs.
- We can assist your IT department in large-scale projects and installations, or just help them deal with day-to-day support issues

Bridge Networks provides only the most qualified technical staff

Our network technicians are the key to our business being successful. That's why we make sure everyone is trained and certified in the technologies that today's companies rely on. In addition to training and certification, our technicians also have access to extensive online knowledge bases and documentation that is not available to the public. From Windows to Linux, we install, configure, and troubleshoot them all.

- Full network design and implementation or redesign existing networks
- New server installation and configuration
- Redeployment of old servers to provide new network services
- Software upgrades and conversions
- Repair and troubleshoot Local Area Networks (LANs) and Wide Area Networks (WANs)
- Assist in Internet connection installation and repair through your ISP
- Standardization of workstation and server platforms
- VPN installation and troubleshooting
- Remote network troubleshooting, monitoring, and repair
- Travel to remote sites for installation, configuration, and troubleshooting
- You name it, we've done it, and we can do it for you

Bridge Networks provides excellent service while remaining cost effective

Information Technology can be expensive and difficult to maintain. Outsourcing IT needs is quickly becoming the standard. This lets you to focus on your core business without having to worry about your network. Here are some of the benefits of outsourcing your IT needs:

- No sick time, holidays, or vacation ensures that your network is always running at it's full potential
- Keeping up with the latest certifications is expensive and time consuming. Most companies can't afford to have their small IT departments away for weeks at a time to stay on top of today's fast paced and ever changing technologies. If one of our technicians is away for training, there is always someone standing by to keep your network running the way it should be.
- No benefits to pay for
- No threat of losing time, money, and information due to an employee leaving the ranks of your IT department. All of our technicians will get to know your network.
- No one has the answer to every question. If one of our technicians doesn't know the solution, another one will. This provides the best overall coverage for any and all problems you're facing.
- Typically we can cut a company's IT departmental costs in half while providing a larger staff and better resources

Since our pricing is negotiable based on contract and project size, the more you outsource, the more you save. We also have a variety of creative payment plans for large-scale projects.

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